

RE: Team Viewer crashed

**Subject:** RE: Team Viewer crashed

**From:** Suzanne Holley <sholley@downtownla.com>

**Date:** 05/01/2017 02:22 PM

**To:** Kevin Begovich <kpbegovich@me.com>, Brian Raboin <braboin@downtownla.com>

**CC:** Henna Sherzai <hsherzai@downtownla.com>, Nhien Lasky <nlasky@ccala.org>

Thank you very much Brian!

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**From:** Kevin Begovich [mailto:kpbegovich@me.com]

**Sent:** Monday, May 01, 2017 2:00 PM

**To:** Brian Raboin

**Cc:** Suzanne Holley; Henna Sherzai; Nhien Lasky

**Subject:** Re: Team Viewer crashed

Thanks, Brian. I'm back in.

On May 1, 2017, at 1:58 PM, Brian Raboin <[braboin@downtownla.com](mailto:braboin@downtownla.com)> wrote:

All set

**Brian K. Raboin**

Vice President of Operations

**Downtown Center Business Improvement District**

640 S. Olive Street | Los Angeles, CA 90014

Call: 213-624-2425 I Fax: 213-615-1655

Web: [DowntownLA.com](http://DowntownLA.com)

On May 1, 2017, at 13:49, Suzanne Holley <[sholley@downtownla.com](mailto:sholley@downtownla.com)> wrote:

Brian is at the office right now. Why don't you go ahead and give them a call since he's there? Do you need his cell number

On May 1, 2017, at 1:30 PM, Kevin Begovich <[kpbegovich@me.com](mailto:kpbegovich@me.com)> wrote:

Oh, crashed server makes sense.

The email link I had from Herman was the last bookmark I had at home and I haven't had to log in remotely since. I tried the email link you sent. I tried logging in under [kbegovich@downtownla.com](mailto:kbegovich@downtownla.com), [kbegovich@downtownla.com](mailto:kbegovich@downtownla.com), and [kbegovich](mailto:kbegovich) and all are saying incorrect user ID.

Unless Henna or Nhien see anything time-sensitive happening today, I could use the time to focus on the broker kit layout. In that case, it wouldn't be necessary for Brian to go to the office just for me. If he was going anyway, then I would have to walk him through a few steps on my computer to get back to the app log-in.

Henna, Nhien? What do you think?

-Kevin

On May 1, 2017, at 1:13 PM, Suzanne Holley <[sholley@downtownla.com](mailto:sholley@downtownla.com)> wrote:

The dcblila is the server that crashed. To log on to Outlook 365, go to <https://login.microsoftonline.com/>. Brian is downtown and can turn on your computer at work. Do you want him to do that?

RE: Team Viewer crashed

Thanks.

Suzanne

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**From:** Kevin Begovich [<mailto:kpbegovich@me.com>]

**Sent:** Monday, May 01, 2017 12:52 PM

**To:** Henna Sherzai; Michael Filson; Nhien Lasky; Nick Griffin; Joanne Danganan

**Cc:** Suzanne Holley

**Subject:** Team Viewer crashed

Hi everyone,

My Team Viewer app crashed and I am not able to log back in to my work computer. It's possible it made the whole computer restart, because it has happened before. And now the webmail link (<https://mail.dcbidla.com/owa>) is not working as well. I think that probably has to do with the IT transition?

Anyway, I will be mostly working on layout ideas for the Make It Yours broker kit for the rest of today. If anything should come up and you need to contact me, please use this email or feel free to call or text me at 917-402-7233.

See you tomorrow.

- Kevin